

## Spring Issue 2023

Monday – Thursday

Lobby & Drive-thru 9 a.m. – 4:30 p.m.

Friday

Lobby 9 a.m. – 4:30 p.m.

Drive-thru 9 a.m. – 5 p.m.

Saturday

Drive-thru 9 a.m. – noon

### Location:

1275 Raymond Road North  
Battle Creek, MI 49014

(269) 965-1381

Fax: (269) 965-0034

Loan Fax: (269) 965-6558

[grandtrunkcu.com](http://grandtrunkcu.com)

### Holiday Closings & Special Holiday Hours

#### Memorial Day

May 29, 2023 - Closed

#### Juneteenth

June 19, 2023 - Closed

#### Independence Day

July 4, 2023 - Closed

## Credit Union Updates

In order to serve you better, we have updated our business hours starting March 1, 2023. We will be using the first hour of our day for daily administrative tasks. This will allow us to better focus on you and your needs when the doors open at 9 am each morning Monday-Friday.



### Message to Members

Dear Members,

We have exciting news to broadcast once again to our membership! This year's 78th Annual Meeting and Dinner will be held on Friday, May 5, 2023, at the FireKeepers Casino & Hotel. Be sure to stop in and purchase your tickets today to reserve your seat and be part of our celebration about keeping it real.

**STOP, LOOK & LISTEN** as **YOUR** credit union is all aboard in offering you a full range of services to best fit your needs. We are always eager to share all of the exciting happenings crossing your way. Keep connected with our mobile app or connect with us on our website anytime day or night.

Grand Trunk (BC) Employees Federal Credit Union has a financial fit for everyone in the family! We offer savings accounts for those Little Engineers in your life, a Teen Program, checking accounts, and a selection of savings options. All of which can be accessed by visiting us at the branch, using your ATM/Debit cards or through online banking, IT'SME247. Let us show you how! Plus, Grand Trunk (BC) EFCU is here for those big purchases in your life, go online or stop in to see us about our spectacular loan rates! Let us be your home for all your financial needs!

As you begin to make your summer travel plans, please make sure to let us know you'll be away so we can notify our card processor that you will be using your debit or credit cards away from home. Credit and debit card fraud and phishing attempts continue to be on the rise. **Please note our cardholder services vender, FIS, does not ask for the full card number, Social Security Number, PIN, or passwords.** Cardholders should not disclose this information if you receive a call claiming to be for "fraud prevention." Please call us immediately if you are concerned about a call requesting your personal information.

The mission of Grand Trunk (BC) Employees Federal Credit Union has always been about its members, and we are honored to support that mission with all of you.

*Thank you for your membership,*

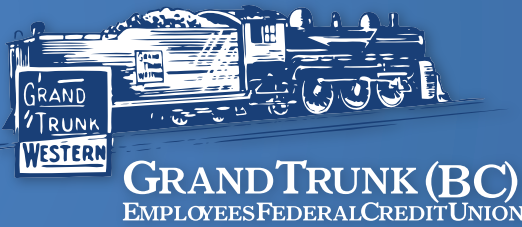
LuAnn Schott  
CEO



Grand Trunk Employees (BC) Federal Credit Union is an  
Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and  
backed by the full faith and credit of the United States  
Government. NCUA a U.S. Government Agency.



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**SCORECARD**  
 ...BECAUSE LIFE SHOULD BE REWARDING!

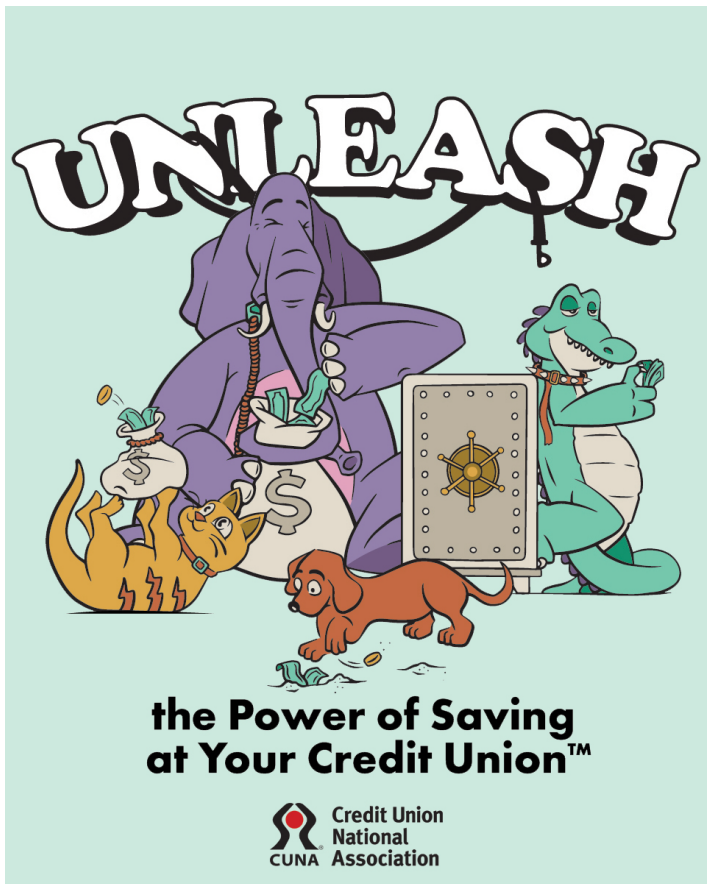
Use your ScoreCard Rewards Card and earn Bonus Points that can be redeemed for brand name merchandise and travel rewards!



## Join Us for April's National Credit Union Youth Month!

You and your credit union are part of a support system that can help kids understand the importance of savings and developing good financial habits. Together, let's Unleash the Power of Savings at Your Credit Union! This month is a great time to engage our youth and teach them how to save and use their accounts.

During the month of April, kids can enter a drawing for a \$25 Barnes & Noble gift card by opening a new youth or teen account, or by making a \$2 or more deposit into a current account. For every deposit, grab a prize from the GT(BC)EFCU swag basket!



### Our Mission:

Grand Trunk (Battle Creek) Employees Federal Credit Union was established in 1945 as a member owned, not for profit cooperative and since then our members have been our number one priority. Our mission has been to generationally build a family-like relationship with each member to create the trust and confidence needed to provide financial education and cover all financial needs.

**Board of Directors:** Larry Gilbert | Chris George | Sue Bess | LuAnn Schott | Janice Austin | Neils R. Hopkins | Charles Hoekstra

**Supervisory Committee:** Helen Tupper | Mike Cole | Carolyn Heath | Dale Decker