

# Message to Members

## Dear Members,

Taking steps to protect your identity and your money is something that is very important to us. Identity thieves are out there, from the depths of the dumpster divers to the tech-savvy internet thieves. Your mailbox is the first place you should begin on protecting your identity.

Hint -NEVER place outgoing mail in your mailbox, if it has personal information on it. Better yet, signing up for bill pay with your credit union is a great way to help protect your information. It's easy to sign up through **It's Me 247** online banking at grandtrunkcu.com.

When you receive mail from your mailbox that has personal information on it, you should shred it. Never throw them in the trash without making sure you have protected your information. Another idea is to never let your mail build up in your mailbox when you are away from home. Have it held at the post office until you return home.

Security is first!!! If you are a snowbird or move please make sure you change your address with us at the credit union. This is the only way we will make a change of address. We must have a signature to change your address in order to help protect your identity. Having a change from the post office will not work for us....

Protect your account from thieves. Never give them your account number or card numbers, for whatever ploy the fraudsters are trying. If it is too good to be true... then it is <u>not</u>! *Our best advice is to be careful and protect your information*!

*Thank you for your membership, LuAnn M. Schott* Manager/Treasurer



### Social Networking Security

If you use Facebook, MySpace, LinkedIn, or any Social Networking Community website, you may want to take a closer look at your privacy settings. The US-CERT, (United States Computer Readiness Team), offers some good tips on Staying Safe on Social Network Sites. Among the important tips is simply recognizing that information you post on the web for your friends to read may be open for the world to read.

To learn more visit our securities website at: **www.cusecure.org** 

## Summer Issue 2012

Lobby & Drive-thru Hours: Monday – Friday: 8:00 am – 4:30 pm Saturday: 9:00 am – Noon

### Location:

1275 North Raymond Road Battle Creek, MI 49014 (269) 965-1381 Fax: (269) 965-0034 Loan Fax: (269) 965-6558 *www.grandtrunkcu.com* 

## Holiday Closings:

*Independence Day* Wednesday, July 4

*Labor Day* Monday, September 3

Switch to Estatements for a chance to win an iPod Touch!



#### **Our Mission:**

The Grand Trunk (BC) Employees Federal Credit Union's sole purpose is to serve our members. As a member-owned, not-for-profit financial cooperative, the Grand Trunk (BC) Employees Federal Credit Union's commitment is to our MEMBERS!



NCUA

Grand Trunk (BC) Employees Federal Credit Union is an Equal Housing and Equal Opportunity Lender.

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

## Summer Issue 2012

# Sign Up for E-Statements



- You can view a 18 month history of your account
- Your statement is available sooner than a mailed copy
- It's safer than being delivered to your mailbox

To sign up for e-statements go to the credit union's website at *www.grandtrunkcu.com* and click on **It's Me 247** sign in and click on personal preferences and sign up for e-statements. If you need assistance contact the credit union at (269) 965-1381.



# Find Out How Affordable Life Can Be

LEARN MORE ABOUT OUR GREAT SAVINGS RATES TODAY

As a member of your community, we are constantly striving for great service. Is your debt managed and are your savings on track? We have great savings and loan rates, an easy application process, and we can help keep your financial life on track, while saving you money. Our self-service options like **It's Me 247** Online Banking and EasyPay bill payment services are available 24-7 and are just a few of the many ways we make managing your finances more flexible and convenient for you.





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Switch to E-Statements for a chance to

Win an iPod Touch!

Log in and click 'Preferences'



**Enter the contest** by enrolling for E-Statements through **It's Me 247** by clicking on 'Preferences' and completing the enrollment for E-Statements.



Board of Directors: Milford Anguilm | Ric Hill | Sue Bess | LuAnn Schott | Janice Austin | Larry Gilbert | Neils R. Hopkins Supervisory Committee: Helen Tupper | Mike Cole | Chris George | Carolyn Heath

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