



Spring Issue 2012

Lobby & Drive-thru Hours:

Monday – Friday: 8:00 am – 4:30 pm

Saturday: 9:00 am – Noon

Message to Members

Dear Members,

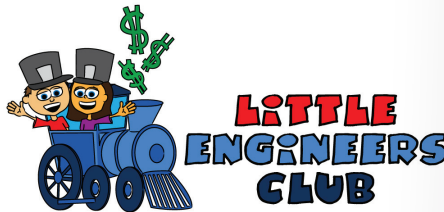
The Board of Directors, Committee members, and Staff would like to take this opportunity to thank you for another successful year. We thank you for giving us the privilege to serve you and help meet your financial needs. After all, we are not in business to make a profit at your expense, but rather offer the financial services you need to achieve your goals and make your dreams come true.

The 67th Annual meeting will be held on April 21, 2012 at the American Legion Post 298. Tickets for this year's event will be \$10.00... Please check out our website for additional information. Hope to see you at the Annual Meeting.

We are kicking off the first quarter with a newsletter and a new website. These enhancements are designed to provide better service to you, the member. Please understand the changes with the website and IT'sMe247 are for security features to better protect and serve you.

We at GT(BC)EFCU understand that you have many options when it comes to choosing a financial institution. While some of our competitors have huge advertising budgets to offer you their services that may sound better. We are committed to bringing you the latest technological services without losing track of what makes us stand out from the rest.... Our SERVICE. We are here to answer your questions and provide the BEST service to our members.

ALL ABOARD!!!! Calling all little engineers..... We are starting a youth savings club called the "Little Engineers Club"! Do your kids have a savings account with us? If so they will automatically be entered into the club. If a new little engineer opens an account he or she will receive a piggy bank to save their change in. Our vision is to grow our membership by adding our youth.



Sincerely,

LuAnn M. Schott
Manager/Treasurer



You can visit more than 200 of our shared branch locations. To find out more visit www.xtendcu.com or call (800) 524-2402

Location:

1275 North Raymond Road
Battle Creek, MI 49014

(269) 965-1381

Fax: (269) 965-0034

Loan Fax: (269) 965-6558

www.grandtrunkcu.com

Holiday Closings:

Memorial Day
Monday, May 28

Independence Day
Wednesday, July 4

Notice to All Members!

Never give out personal information over the phone or online.

After Hours numbers, Lost or Stolen cards

VISA Card
1-800-828-3901 or
1-800-991-4961

ATM/Debit Card
1-800-236-2442

MasterCard®
SecureCode™

MasterCard SecureCode delivers added protection for your card when you shop online.

See our website to sign up.

Our Mission:

The Grand Trunk (BC) Employees Federal Credit Union's sole purpose is to serve our members. As a member-owned, not-for-profit financial cooperative, the Grand Trunk (BC) Employees Federal Credit Union's commitment is to our MEMBERS!



Grand Trunk (BC) Employees Federal Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

Sign Up for E-Statements



- You can view a 18 month history of your account
- Your statement is available sooner than a mailed copy
- It's safer than being delivered to your mailbox

To sign up for e-statements go to the credit union's website at www.grandtrunkcu.com and click on **It's Me 247** sign in and click on personal preferences and sign up for e-statements. If you need assistance contact the credit union at (269) 965-1381.



Use Mobile Banking
for a chance to

win an iPad!

Log in and click 'Go Mobile!'

It's Me 247
Online Banking

Keep connected to your finances in the most convenient way - in the palm of your hand! Now available for your banking ease is Mobile Web Banking through **It's Me 247** Online Banking. This option is free, easy to use, and secure!

Mobile Web allows you to:

- View account balances and details for savings, checking, certificates, and loans.
- View funds on hold for savings and checking.
- View pending ACH transactions.
- View your secure Message Center.
- Perform instant transfers between accounts.

Reward Yourself

LEARN MORE ABOUT OUR GREAT LOAN RATES TODAY

As a member of your community, we are constantly striving for great service. Is your debt managed and are your savings on track? We have great savings and loan rates, an easy application process, and we can help keep your financial life on track, while saving you money. Our self-service options like **It's Me 247** Online Banking and EasyPay bill payment services are available 24-7 and are just a few of the many ways we make managing your finances more flexible and convenient for you.



GRAND TRUNK (BC)
EMPLOYEES FEDERAL CREDIT UNION

Board of Directors: Milford Anguilm | Ric Hill | Sue Bess | LuAnn Schott | Janice Austin | Larry Gilbert | Neils R. Hopkins
Supervisory Committee: Helen Tupper | Mike Cole | Chris George | Carolyn Heath